

Player's Simulator Handbook

The following procedures are in place to ensure members and guests have a safe, enjoyable golf simulator experience.

- Book your tee time in advance if possible to avoid disappointment. Driving range option is only available via walk ins and is not pre-booked and is only available as a first come first serve basis. For games allocate one hour per player when you book. Walk ins are welcome and we will try to accommodate you as best we can.
- Customers will be charged for the time booked for the first hour and in half hour blocks following the first hour which can be split between multiple players or paid in one payment.
- We are a LLBO operated facility so No outside alcohol is permitted permitted in the club or on the property at any time.
- 24 hours cancellation time preferred.
- Arrive 15 minutes early to get ready to play. This will allow you to warm up and get your game started on time so you have a fun and relaxing game.
- Clean soft spiked Golf shoes or running shoes are permitted footwear.
- At least one responsible adult per 3 players under 16 year-old are required.
- Golfers, staff, guests and customers of CCGC is under video surveillance. Tampering with camera system or damaging equipment by not following procedures of the club will result in financial compensation being paid to CCGC.
- Guests and members acknowledge that photography and/or video may be recorded and used for promotional purposes without compensation.
- Bring your own clubs. Please make sure club faces are clean and in good condition before play.
- Keep food and drinks at the provided tables. NO FOOD OR DRINK INSIDE SIMULATOR at any time!
- Players are responsible for the equipment inside the simulators. No swinging clubs outside of the simulators for safety reasons.
- The putting area is for putting practice. Absolutely no chipping is allowed. Members may use the putting area any time at no additional charge. Guests are welcome to use the putting area prior to a booked tee time.
- No pets allowed.

Play Safe

- Before you swing any club, check your surroundings (monitor, other players etc.) to ensure no one or obstacle is within your range of swing.
- Only one person in a simulator at a time.
- Please adjust your swing accordingly. Extreme drives will cause the ball to damage the screens as well could become errant balls and fly back at the golfers. For the safety of all of our guests we ask that you use a regular speed golf swing being cautious of the caging and back of the screens. CCGC is not responsible for errant balls inside or outside the facility or on the golf course. The golfer of the errant ball assumes liability and damages that may occur from an errant ball or from their clubs.
- Be aware of your backswing and follow through at all times.
- Your shot must be directed forward.
- Swinging should always take place near hitting area of the mat.
- Practice swings must be done in the designated hitting areas.
- Be alert of where you stand or walk and stay out of someone's range of swing.
- Report any accidents immediately.

Members and Guests are financially responsible for any damage caused by failure to follow the directions of the Players Handbook or Waiver. Failure to abide by any of the above procedures may result in cancellation of the remainder of your paid simulator time without compensation.